

4 year's annual meeting are approved. And Shannon
5 will now provide the certification of the quorum
6 and the election process.
7 MS. WHITE: Thank you, Dave. In
8 order to hold the meeting today, we needed
951 percent member participation by proxy.
Proxies were assigned by 54.7 percent of voters.
Proxies are for attendance only and cannot be
used to vote at today's meeting on any other
matter. For our director election this year, we
had eight candidates for the board to fill the two seats for Dave Morley and David DeStefano.

The candidate biography information was
published in our weekly e-mail and on the KICA
website. In addition, we posted video interviews
with each of our candidates online as well as the
video from the Meet the Candidates Event held
here in the Sandcastle.
Electronic and telephone voting ended at
5 PM on Wednesday, February the 9th. We had
61.3 percent of total votes cast in the director election. Votes were certified by our

1 One other business item is related to
2 the number required for a petition of the
3 membership to compel a referendum on a specific
4 board action. At the March 7, 2022, meeting of
5 the KICA board, the board passed a change in
bylaw language to more clearly and easily
determine the number required by aligning it with 8 our voting members. For our members present, the 9 required petition number would be very similar to 0 the voting members you are already familiar with.

Only one member may sign per property.
Each improved property would count for two. Each
unimproved property would count for one. For record, the number needed for a petition this year is 9,522 . This number will be in effect until next year's annual meeting when the next number is recorded.

Now I'd like to turn the meeting back over to you, Dave, for the chair's report.

MR. MORLEY: Thanks, Shannon.
While much has been accomplished over the last year, KICA is in a fantastic financial position.
It's a little hard to believe that about
20 months ago we put on a hiring freeze and cut
budgets across the board because of the

2 what actually happened was we had record real
3 estate sales, and our reserves were strengthened
4 significantly. And I'm sure Alex will speak to
5 that in a few moments.
We've also become the most transparent
7 board in recent memory. We instituted bi-monthly
discussions between members of the community and
9 the board. And our board response to member
inquiries, although still a work in progress, has
substantially improved. We piloted the context
of task forces in 2020 with the flood mitigation
task force. The task force had to find
objectives. When those objectives were met, that task force disbanded.

In 2021, we've expanded that concept. We now have members involved in meaningful work where their expertise can help the thinking of the board and the staff. When the work is
accomplished, most of the current task forces will be disbanded; yet, some may become permanent, standing entities because the nature of their work is everchanging and can't be defined by a beginning and an end.

Another area where the board has taken a
third-party election administrator, Vote-Now.com.
2 And you elected Lisa Mascolo, and you returned
3 David DeStefano to the board for a second term.
4 So congratulations to you both.
(Applause.)
MS. WHITE: Also, please join me in 7 expressing our thanks to all those who offered to
8 serve their community by serving on the KICA
9 board.
(Applause.)
MS. WHITE: At the conclusion of this meeting, Dave Morley will step down from the 3 board, and Lisa Mascolo will be seated.

As many of you know, achieving quorum is often difficult for us. Aside from the many reminders that we send to you about participating, we also offer a $\$ 500$ award randomly selected for those who participate. I know you're ready to see if it's you, right? I'm pleased to announce that this year's winner is Mr. and Mrs. Jack Curtis, the owner of 1228 Pine Siskin in Greenslake. If
Mr. and Mrs. Curtis are not present today, staff will reach out to them and let them know. Thank you for everyone who participated.
uncertainty associated with the pandemic. But
uncertainty associated with the 8

1 strong position is quality standards. The
2 standard what -- that started with listening to
3 members about the quality of some of our
4 infrastructure. Atlantic's beach had coarse
5 paving. Some worried about the buildup of sand
6 on boardwalks. The quality and maintenance of
7 our common landscaping was put into question and
8 the quality of our leisure trails. Due to labor
9 shortages in 2021, the work on cleaning the boardwalks lagged, but all other areas we made significant progress.

We started with rebuilding and widening
a significant portion of our leisure trails. We did that because it's our most used amenity. We are looking at a second part of the leisure trails with our amenities task force.

We then tackled roads. We had an
outside engineering firm rate our roads on a scale of excellent, good, fair, and poor. Based on an objective standard, 25 percent of our roads were deemed to be poor or fair. Last year, we approved a budget to bring all of our roads up to good or excellent and have adjusted our reserve study to maintain all of these new roads at this new standard.
unfavorable boxes and one that was natural. And
it was hard to analyze what natural meant. So we
changed it, and we included -- instead of this
neutral and middle box, we included "not sure" or "don't use" as an option.

There were 28 questions in the survey
7 covering amenities, infrastructure, security, and 8 communications. The average response was 992 percent favorable and 8 percent unfavorable, 0 excluding not sure or don't use answers. That's almost a 12 -to- 1 favorable rating. The survey did highlight areas for improvement, many of which are being addressed through our task forces and our operations people. But the clear message from our members was a ringing endorsement of the work of our staff.

I'm also proud that starting with the leadership of our finance committee members, the board took aggressive action this year to support the staff in pay raises and transportation costs. Maintaining the quality of the staff is essential to maintaining the qualities of Kiawah that we all love.

Today, my term serving on the KICA board ends. I'm proud of what the board staff and

| Page 9 | Furthermore, we've minimized the <br> patching of roads, and we will look for natural break points when we resurface. This will greatly reduce the kind of checkerboard effect of patching solutions. By the end of the year, all of our infrastructure will have defined objective standards. Now, these are just a couple of examples of work done in 2021. We could spend a lot of time talking about the valuable work of the Sandcastle task force, the security enforcement task force, and the amenities task force. <br> In fact, you'll see shortly surveys from <br> the Sandcastle task force and the amenities task <br> force asking the community for input that can <br> guide their efforts. However, the most important <br> role of the board is to support our amazing <br> staff. The objective -- the most objective <br> measure of this staff is our community survey <br> which was completed last year. We had 3,100 <br> responses. The results were overwhelmingly positive. <br> We changed the survey this year a little <br> bit because, before, we had a five-point scale. <br> The five-point scale had two favorable, two |  |
| :---: | :---: | :---: |
| Page 11 | 1 community has accomplished over the last few <br> ${ }^{2}$ years. I'm optimistic that the new board will provide excellent leadership, goal setting, and oversight, and the staff will continue to do the outstanding work in executing against their goals. Now I'll turn it over to Alex for the treasurer's report. <br> MR. FERNANDEZ: Good morning. I'm <br> so glad to be here in person, right, after two years and see all of you. I'm going to break my report into two parts. The first part is to tell you about -- a little bit about the doings of the finance committee and basically what we accomplished during the year. So let's go to the first slide. Let me tell you a little bit about who makes up the finance committee. <br> First, myself, as the board treasurer. <br> Well, the board treasurer is the chairman of the committee. Dale Schoon, who is here with us -he's standing in the back -- he's our new finance director. Welcome aboard, Dale Schoon. He's a CPA. Extensive, but experienced in nonprofit just like us. <br> Before I go on and after presenting <br> Dale, I do want to recognize Jane Ovenden, who is |  |

1 not here with us today. Jane was our previous
2 finance director. And we called upon her to come
3 in and help us during this period without a
4 director of finance. She was -- she came up to
5 bat. She did a great job. I know that Shannon
6 really appreciated her. I know that I did. And
7 I want to ask for a round of applause for her
8 coming back and helping during this period.
9 Thank you.
(Applause.)
MR. FERNANDEZ: Thank you, Jane. 2 Thank you.

The committee this year is made up of Jim DiLella; Paul Hennessy; Jerry Honea, who just submitted his letter of resignation. He sold his property in Kiawah. We will miss him.

Paul Hough. Lisa Mascolo. Lisa, we will miss her in the finance committee too, but she will be going on the board later on. Bran Petranovic and Jeff Porter. I want to thank them all enormously for the work that they did. We met every month. We had subgroups that worked throughout the year. We got a lot accomplished. So again, a round of applause for them thanking them for the work they did.
insurance coverages. Insurance is a critical
2 piece of our expense and obviously to be sure
3 that we safeguard our assets against things that
4 could happen throughout the year. We reviewed
5 all of those policies, made sure that we're
6 covered as we should be, reduced or increased
7 some deductibles, reduced some on some cases. We
8 contracted cyber insurance, something that today
9 is a -- a major risk of being hacked. I know
0 that we don't have any financial information on all of our members, but we do have personal information, e-mails, addresses, et cetera. We wanted to be sure that we would be covered.

Now, we could also be interrupted for some income. When our commercial people come into the gate, they have to pay a fee. So we wanted to be sure that in case we got hacked for that process that we'd be covered for any losses incurred during that hacking. So cyber insurance was contracted.

We reviewed our investment policy.
We're a large asset organization with assets or investment funds over $\$ 20$ million. We wanted to be sure that the policy was clear not only for today but for future boards for the boards and

## (Applause.)

MR. FERNANDEZ: So let's talk about
some of the things that the finance committee
accomplished on the year. And I tried to work in
the spirit of disclosure to all of our members.
And all of our meetings were open to the public,
obviously virtually because of the pandemic. We
recorded all of our meetings and are available on
YouTube. And all of the minutes are on the web
page on KICA US. So all of our policies, all of the financials have now been placed on the web page, again, in the spirit of disclosure to our members.

So let me go over some of the things
that we've accomplished throughout the year. The
first major job that we did was bid our external
auditing firm. Our previous auditing firm had
been around for 19 years. We went out to bid.
We seeked seven bids. And at the end, we
selected Keefe McCullough. I think they're --
the first -- the first work that they've done so
far, we're very happy for them to be here. And I
think that was a big step for us to take and
choose a new bidding firm -- auditing firm.
The second is we reviewed all of our
the finance committee to have a clear guideline
on how our funds should be deposited, how our
funds should be invested. So we reviewed that.
All of these policies, again, are available on
the web page for our members to review and
comment on them.
We issued a reserve policy. The
reserves are an important, critical piece of our
financials to make sure that we're protected for
the future. So we also reviewed it, made clear
guidelines, again, for the present board and
future boards to be able to follow to understand
how we should manage these funds and how they should be handled.

We posted -- now, our reserve funds are
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1 recommendations to the board. That reserve
2 study, again, is on the web page for all of the
3 members to look at, analyze, and make any
4 comments if necessary.
Our quarterly financials, we went to a
6 load of doing quarterly financials, quarterly
7 financials that provide a lot more information
8 for our members, a lot more detail to know where
9 our money is being spent, where our money is being invested, how we're doing throughout the year. We're going to continue to improve that. I'm not there yet to say that this is the final document. Dale knows that. We've talked about that. And Shannon knows that because we've talked about that.

I think we took the first step of providing this quarterly that gets you a lot more information of how our financials are doing, how we're progressing during the year. More to come in the coming year.

We paid off our mortgage loan. We're a debt-free organization. We have no debt. We have a lot of cash, and there was no reason for us to have a --
(Applause.)
take a look at, and make any comments if you feel necessary.

We issued a new finance committee
charter. Again, to make it clear for those
${ }^{5}$ people that participated in the finance
6 committee, how long their terms would be -- one
7 four-year term -- to know exactly that not the
8 whole finance committee goes off in one year. We
9 wanted to have continuation on the finance
committee, be clear on what their duties are, what their responsibilities are with the finance committee. So we issued a new charter. The board approved that charter as well, too. Again, on the web page for you to review and make any comments as necessary.

And the last thing on my list is we're in the final, final, final, stage of reviewing the financial controls manual. This is a very important manual. It probably will go to the board at their next board meeting. And basically this really -- it's internal control, to be sure when there's any disbursement of funds that the disbursement of funds are in the proper manner, are done clearly so that our funds are protected.

One very important point that's being

MR. FERNANDEZ: -- no reason for us
to have a mortgage loan paying whatever it was.
${ }^{3}$ The policy could have been 3 and a half, 4
${ }^{4}$ percent, if I recall. With some of the rates out
5 there and the short-term markets being negative
6 or close to zero, there was no reason for us to
7 have a mortgage loan out there. So we went to
8 the board. The board approved the payment of
9 that mortgage. So our building is free of debt.
We're all free -- we don't have any debt.
We revised the storm policy. This is
something of concern to all of us. What happens
in case of a storm? How is KICA going to
financially handle that situation? We went back
and rewrote the policy and made a recommendation
to the board of increasing -- we have a reserve
in case of a storm like we've had -- of \$500,000.
We increased it to a million. We didn't feel
that $\$ 500,000$ was sufficient to really cover some
kind of catastrophe on a storm. And not only
that, outline for the board -- this board and
future boards to follow the guideline of how to
use that million dollars now in case of a storm.
All of these policies, again, I repeat
are posted on the web page for you to review, to
included in this financial controls manual, for
2 the first time, it will have a conflict of
3 interest statement for all employees -- all
${ }^{4}$ employees as well as the board and the finance
5 committee to sign. Conflict of interest
6 statement. Something that has never been done at
7 KICA. We want to be sure that anybody doing
8 business with us, there are no conflicts with
${ }^{9}$ anybody here on the staff or the board or on the
finance committee. So very important study.
So let me thank the board, first, for
giving me and the finance committee the space to be able to do all of this, to get this accomplished and their support. And there were
no issues. Everybody on the board was behind making all of these changes and disclosing all of this information to our members. So I want to thank the board for that support and that space that they gave us.

And I want to thank Shannon and the staff. This required a lot of work. There's no doubt it required, you know, their full participation, their full support. I want to thank Ellen, who hears from us regularly on coordinating the meetings, coordinating

1 information, materials. We put a lot of work on 2 the staff. And I personally, Shannon, appreciate 3 -- and I know I'm talking for the whole finance
4 committee -- appreciating how you cooperated with
5 us for us to be able to get this all
6 accomplished. So thank you. And please, let's 7 applause for that.
(Applause.)
MR. FERNANDEZ: Okay. Let's go to
the second stage -- the second part of my presentation today, probably the more -- the one more important to all of you anyway. And that's our financials. What I want to do is I want to break up some of the pieces of it. I don't want to bore you with showing you the total balance sheet and the P\&L. I want to point some -- I think some numbers to you that I believe would be of -- are of interest to you and in the purpose of disclosing some more information to all of you.

So the first thing -- the first important thing, our auditing firm has issued a clean audit for 2021. The finance committee approved that recommendation. And the board on last Monday at the board meeting also approved

Shannon on a regular basis about this. We're a
very cash-rich organization. But we've got to
3 deal with it so that it's in our interest. And
${ }^{4}$ our interest would be for these funds to generate 5 interest.

So this is at the end of the year.
7 Again, during January, because our assessments go
8 out, our billing of the assessments go out,
9 that's another $\$ 10$ million in one month. So it's
just a lot of cash for us to have around without generating interest. This has got to be a top priority for us during 2022.

The second line that I'd like to point out to you -- I believe I'm seeing the same thing -- sorry -- is fixed assets. If somebody would look at -- you look at your balance sheet and you say KICA only has 2,800,000 in fixed assets, that doesn't make sense. I mean, look at this beautiful building. It can't be 2,800,000, right? Look at all of our roads. Look at our bridges. How could that be?

Well, the reason for that is that we cannot place them on our balance sheet because
they're not for sale. We cannot sell them. So
they have no commercial value. Sandcastle has no

4 They say that they did not find -- they will not
5 make any material changes to the numbers. It's
6 some legal -- but at the end of the day, it's --
7 we have a clean audit, and that's excellent.
8 That's very good. So we should all be feeling --
${ }^{9}$ feel good about that.
But let's talk about some of the numbers
that I will plan -- or I would like to plan to
focus on or I'd like our treasurer to -- I should
say -- I shouldn't be ahead of the game on
that -- our treasurer to focus on in future years
and some information for you to understand. The
first is, if you look at our current assets, the
largest line on there -- the largest line on
there is cash -- cash and cash equivalence.
\$11,300,000.
Now, I don't think most of us would have $\$ 11$ million in our bank accounts, in our checking account. That's basically what it means, which means it doesn't generate any interest. So this is a top priority for Dale, our new finance director. He knows this. I know we've talked to
commercial value. Our roads have no commercial
value. Our bridges have no commercial value,
because we cannot sell them because they're owned
by all of you, by all of us.
So the only assets that you see on the
6 balance sheet are our administration building.
7 Yes, we bought that, and we could sell that if
8 necessary or for whatever reasons. And there are
${ }^{9}$ some other minor, you know, equipment -- the
equipment that we use, our automobiles, et
cetera. But at the end of the day, it's a small
number compared to what we're really worth in
assets that are not reflected in your balance

So I wanted all of you to understand that, because when you read this, you say, Wait a minute, where's all of the other assets? Okay.

All right. Let's talk about revenue.
So during 2021, our total revenue is accounted to
$\$ 12,810,000$, plus investment -- this is just the
operating part of the business, not the reserve
account. Okay? I'll talk about the reserve
account in a minute. This is just the operating

Investment income and royalty. Royalty
sheets.

1 is basically Comcast. Comcast pays us
2287,000 -- or paid us $\$ 287,000$ last year. We
${ }^{3}$ get basically a commission on all of the Comcast
4 business on the island. So how does that --
5 where is the -- the important piece here of the
612 million is assessments. That's really
7 where -- so let me break down how -- well, first,
8 let me break down how this total comes out.
Basically 80 percent of our revenue is assessments. 80 percent. Followed by commercial access fees. All of those trucks that come in through that first gate when they come to service your air conditioner or your plumber, they pay a fee. And that calculates to about 10 percent of all of our revenue. But assessment clearly -assessments clearly is the major revenue source of KICA. By the way, this presentation -- you may be surprised -- but will be on the web page for you to review.

Let's talk a little bit about that assessment revenue so you know how it breaks up, because since assessment is the largest piece, it's $\$ 12$ million. By the way, we collected $\$ 24,000$ in late charges for assessments. I was surprised to see that. So people do pay late,

300,000 is made up by the partners -- or the property that is owned by the partners. So I thought this would be interesting for you to see and understand.

Let's talk a little bit about expenses.
6 So the total expenses -- operating expenses --
7 operating expenses for the year was $12,075,000$.
8 And of no surprise, I think to most of us, it
9 should be that 55 percent of all our expenses are
0 made up of payroll. So our people are a critical
piece of our doings or a critical piece of how we get things done.

So when Dave mentioned -- I believe Dave
mentioned it, right -- with reference to an
institute or installing a new plan for us to be
able to retain and recruit better employees, you
understand why. People are a critical piece of how things get done on the island, and they're a
critical piece of our expenses, 55 percent. So
we have to stay on top of that to be sure that
we're recruiting effectively and we're retaining
effectively as well.
Let's talk about our reserve fund, you know, a very important part of our financials.
Our reserve fund revenue for the year amounted to

2 a nice chunk of money for people not paying on 3 time.
$4 \quad$ But in any event, if you look at this
5 chart, this will give you a little bit of
6 breakdown of who pays our assessments -- who pays
7 our assessment. So improved properties makes up
8 of 71.5 percent. So your homes, your villas,
9 your condos, those are the primary source of our revenue, of our income. Unimproved properties, those are lots that haven't been built on yet, and they pay 50 percent. They're only 4.6 , and that's diminishing as time goes by, as we all know. Commercial properties, we talked a little bit about this. The resort and some of the Kiawah Club properties, they pay 10.9 percent of our assessments.

So those are the three large pieces that make up our assessments. So again, improved properties are the largest piece of our revenue. By the way, in that commercial property, just to break it down for you, resort is 1.1 million. The resort is 1.1 million. So all of the resort properties, the golf courses, et cetera, it's the majority of that commercial property. The other

7,123,000, the highest ever. The highest ever.
2 Okay? So that's made up of 669 (sic). I'm going
3 to break it down for you in a minute. 6,619- of
${ }^{4}$ revenues and then over 500,000 of investment
5 income that we generated from our present
6 reserves.
So let me break down that reserve
8 revenue. And if you see, the majority -- the big
9 line there is the CTR money, meaning half a
percent that we receive on every sale transaction
in the island. Last year it accumulated to over
$\$ 900$ million of sales transactions, which half a
percent is that 4.5 million that we received.
Okay? Assessments, we all pay. And in our
assessment, a portion of it goes to our reserve
account.
The access fees, we've changed this a
little bit in the present budget. But previous
years, it was determined that a flat $\$ 500,000$
would go from the access fees, the commercial fees that the commercial vehicles pay. This coming year, because -- the main reason why we
charge commercial vehicles a fee when they go
through the gate is because of the use and tear
of our roads, the wear and tear on our roads.

And so we believe that most of that
income should go to reserves for future
maintenance of our roads in lieu of just a flat
500,000. The amount was over a million dollars.
So the majority was going into the operating. We
don't believe that that's right. And so this
year -- in this year's budget, we changed that
mechanism. And all of it, all of the fees were
going to the reserve account minus the amount that it cost us to manage it, which is about 200 -- \$225,000.

There are people that manage the issuing of the cash, the expenses at the gate, et cetera.
That only amounts to $\$ 225,000$ that we charge -that we allow operating to be paid for. But the rest of it, whatever, it goes to the reserve account with the idea -- not the idea but the concept that they should be paying for use and the wear and tear of our roads. And then investment income, which I mentioned before, is \$500,000.

I'll give you a little bit of a history of the CTR -- what's happened in the CTR. If you look, the last two years have been enormous. I mean, we know what the sales on the island have

So even though the first two months show a large variance against the budget, we still expect by the end of the year to be close to that budget number. I mean, we've seen sales transactions go down substantially, nowhere the same level as last year.

And let's talk about some of the expenses that are charged to the reserve moneys. Number one expense is drainage. 43 percent of revenue which stems from that reserve account goes to drainage. And 22 percent goes to street resurfacing. Now, that may change a little bit this coming year because we're in -- you know, as Dave mentioned and I'm sure that Shannon will mention as well too, we're in a major repaving program right now that we'll spend over three and a half million dollars on that repaving program.

So that may change a little bit. But drainage continues to be a critical, very important piece of our reserve funding, okay, our reserve expenses. And then you see -- number three is leisure trails. We spend 18 percent -18 percent of our reserve money goes to maintain and keep up our leisure trails, which means your bicycle trails. Last year we had the major
${ }^{1}$ been. So last year we said, well, this will 2 never happen again. That's what we said, which ${ }^{3}$ obviously we were wrong. Nobody expected for the
${ }^{4}$ sales transaction to surpass what happened in
5 2020, and they did. But you can see the
6 difference between previous years.
7 I mean, historically in the last five
8 years or so, we've averaged about a million five,
9 about a million five every year. And then 2020,
because of the pandemic, we know what happened.
And in 2021, even more so. I can report --
now -- let me report two things to you. I don't
expect four and a half million dollars in 2022,
number one. We did budget $\$ 2$ million. And we budgeted $\$ 2$ million based on the projections that the real estate people told us that they expect during the year.

So they expect sales to go down to less than $\$ 500$ million (sic), right, for us to get that half a percent. So that's what we budgeted. The first two months of the year -- the first two months of the year, we blew the budget out of the water. It was really much higher. But April and May last year was over $\$ 600,000$ each month. We don't expect that to happen again.
investment with some bicycle trails. That's in
2 here. That was the big --
And then I just wanted to give you --
${ }^{4}$ this is really the last line of -- which should
5 be very important to us. After all of the money
6 that you spend on repaving roads and the drainage
7 and whatever, what do we got in our account for
future expenses, okay, because these expenses are
projected over a 40-year period, 30-year period
to maintain our roads, maintain our drainage,
maintain our trails, et cetera.
And right now, if you look -- well, if you look, the way that the fund has increased, in 2017, we had $6,151,000$. Okay? And people were -- you know, I don't doubt that people would have been concerned at that time. That just didn't seem like enough money put in our reserve account for our future expenditures. But as you can see, that has grown substantially. And in 2021, we took a big jump. We took a big jump. And now if you look at it from 2017 to 2021, two and a half times. Two and a half times what we had in 2017.

We're up to $\$ 15$ million. And that
should make us feel more comfortable. It
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1 We want to be sure that that's the right amount.
2 And that's why we have the reserve specialist to
3 come back and tell us, you know, Are you
4 reserving properly, do you have enough funds for
5 future expenses? We want to be sure that those
6 that are here today are paying for the
7 maintenance that's required in the future.
So I want to thank you for giving me the
${ }^{9}$ pleasure to serve as your treasurer this last year. It's been a pleasure. I've learned a lot about KICA. I've tried to the best of my ability to fulfill the duty of protecting and managing our community's finances. Thank you. MS. WHITE: Gosh, I have to follow Alex and all of those slides.

Good morning, again. Well, 2021 was certainly an eventful year for us. It was filled with great highlights, challenges, and changes.
One of the biggest highlights that we haven't mentioned here yet today was welcoming the world
to Kiawah Island with the 2021 PGA Championship.
Every island entity had to work together to
support the success of the event this year.
For KICA, we dealt with access control
for members and guests and contractors and
recreation, and security. They will hate that I
am about to do this to them. But standing in the
back of the room is your leadership team from
KICA, all of your directors.
(Applause.)
MS. WHITE: Thank you for doing
7 that. We have such a strong and talented
8 leadership team. It is absolutely my privilege
9 to work with each of them. KICA is a service
organization. As Alex shared with you, 55 percent of our annual budget is related to payroll. Our staff has committed to the service of the membership, our service to you each day. If you will indulge me right now, I would like to take a few moments today to introduce and recognize two of our staff members who are here with us today.

Both of these staff members have now passed the milestone of service to the membership for 25 years.
(Applause.)
MS. WHITE: So let me introduce these two individuals to you. Sharon Green is our longest serving staff member. She celebrated 25 years with KICA last year. Sharon has served

1 ensured that our common properties looked their
2 very best, among other things. Our staff put in
${ }^{3}$ a lot of hours during the weeks leading up to the
${ }^{4}$ PGA event and through that week. When we all saw
5 the coverage of the PGA Championship and how
6 beautifully Kiawah showed off, we were proud of
7 what we did to support the success of the event.
In terms of challenges, we continue to
${ }^{9}$ deal with the pandemic. 2021 arrived along with
the relief of vaccines and the difficulty with
new variants. We continued to address new
challenges to keep our members safe and our staff
safe. Not everyone agreed with our decision, but
they were made with the interest to protect
everyone involved. There were some days where we
really juggled trying to keep association
functions going when teams were impacted by
COVID. But I'm happy to say we kept the company
running. So like you, I hope that the pandemic is a distant memory for all of us.

KICA itself also went through changes in
2021 and early into 2022. As we've turned over a
number of key positions in our company, in
addition to the COO change, we've also
transitioned our directors of operation, finance,
in our security department in various capacities
for her entire time with us. Today, Sharon is
${ }^{3}$ part of our commercial pass office team. Alex,
${ }^{4}$ she's taking in that money for you. This is the
5 woman right here.
Prior to KICA, Sharon was actually with
7 the resorts. So she's worked on Kiawah for
840 years. Now, there's only one negative about
9 Sharon. Sharon cheers for the wrong college
football team. She cheers for Bama. No, no, go
Tigers.
Charles Maxwell is standing next to her, and Charles just celebrated 25 years with KICA in February. Charles is the senior crew leader for our land and lakes department. If you're driving the island early in the morning, you may see Charles out blowing the roads and waving to traffic going by. When tropical systems have hit us, Charles is often the first one back in to start the recovery.

Now, Charles has told me that he's retiring in December. Well, I am hoping that Charles would change his mind and stay a little bit longer. I know, I know. He wants to spend time with all of those grandkids.

So 25 years with the company is an amazing milestone. On behalf of the full KICA board of directors, on behalf of your membership and your leadership team, thank you for what you've done in serving our members for 25 years.
(Applause.)
MS. WHITE: Okay, that was just
fun. Moving on. In my role as COO, I get the
opportunity to work with most of our company's task forces and committees, not just finance. Through this, I've had the opportunity to get to know and listen to our membership. There is a theme that which has been solidifying to me through this work which we're taking forward with the staff as we move into 2022.

Our members are passionate about this place, this island, because it is where they connect with their neighbors and friends, with their families, or sometimes just relaxing and reconnecting with themselves. And KICA plays an important part in this, in preserving this place and fostering these connections.

In 2022, we'll be actively working to preserve this place by continuing to support the Kiawah standard or working to continue to raise
you informed about your Kiawah community so you
have the information you need when you're ready
to engage with Kiawah. We look forward to
continuing to serve you in 2022.

All right, next on the agenda is the
outgoing director recognition. Today, I have one
outgoing director, Dave Morley, our chair. He
has opted not to give an outgoing directors
speech today in addition to the chair report he
has already given. But he cannot get out of a
thank you. And knowing Dave, he's going to hate

While Dave today is ending his three years of service to the KICA board of directors, Dave is actually completing 10 years of service to KICA today. He started his service with the KICA finance committee in 2012 and moved to the KICA board in 2019. Through this time, Dave has used both his strategic planning skills and his financial acumen for KICA's benefit.

Two major accomplishments I'd like to highlight from Dave's years of service are, he assisted in establishing KICA's investment policy instead of keeping our money in low return bank accounts. This involved lots of discussions to
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1 it. This includes the execution of the $2 \$ 3.3$ million road paving project, which Alex
3 referred to and Dave did, the completion of your
4 six flood management projects, the reinvestment
5 in our landscaping and maintaining that PGA
6 Championship look and feel -- yes, we heard you
7 again this year -- continuing to maintain our
8 strong financial health, as Alex discussed,
9 continuing to monitor our resilience thresholds,
working on security and enforcement issues for
you, and the protection of what makes Kiawah unique and beautiful.

In 2022, we will also actively be
working to optimize connections. We want you to
feel a part of Kiawah whether you are here
full-time or only for a few weeks of the year.
We want to optimize our member facilities,
continuing the work of our task forces to review
our amenities and our Sandcastle experience to
enhance both for you. We're going to optimize
our service, investing in our staff and
supporting strong customer service standards.
We'll continue to improve our technology
so you may connect with us how you choose and
find information when you choose. And we'll keep
determine the right risk level for KICA and
helping members to feel comfortable with the risk
3 we would take. If I remember correctly, Dave,
4 this has now contributed an additional $\$ 1$ million
5 to KICA.
Dave was also involved in the
7 development of KICA's flood management work from
8 its inception. He headed the committee, working
9 to determine how he could address island
flooding. He developed a project with a team of
members and experts, helped to determine the
funding, and then championed it when we took our
show on the road, Dave, with various entities,
constituencies, and ultimately with you, the
membership.
It was an ambitious set of projects.
And as I shared with you earlier, we'll complete
the six projects later this year. Dave
originally served as our board treasurer. And in
September 2020, he moved to the position of
chair. We ask members of our community to step
forward in the volunteer position. For our board
members, there are lots of meetings. There's
reading of material, and there's hours of
commitment. you as he completes his decade of service.

## (Applause.)

MS. WHITE: All right, so now the next thing on the agenda is the member comment session. So today, member comments will be received live and via Zoom. All comments are advisory in nature to the board of directors. If you have a comment to make in the room, please raise your hand and a mic will be brought to you. If you're joining us via Zoom today, please raise your hand on Zoom. My executive assistant, Ellen, is handling our participants via Zoom.

We will start first with comments in the room. For the record, please state your name and your Kiawah property address at the beginning of

MS. WHITE: So just like any KICA 2 board meeting, we start with member comments on 3 any agenda topic. As we did previously, we'll 4 take comments in the room first, then on Zoom. 5 If any member here today has a comment, if you'd 6 please raise your hand and a mic will be brought 7 to you.

MS. PUMPHREY: Cathy Pumphrey, 525
9 Bufflehead. I just want to thank Alex for an
incredible treasurer's report. Having been on
the KICA board before and attending all of these meetings for almost 10 years now, I think that was the most thorough explanation. And I hope that in its wisdom the current board that's seated up there will re-elect him as treasurer.

MS. WHITE: Thank you, Cathy. Any other comments in the room today? No.

Ellen, any comments via Zoom?
MS. FESTA: I do not.
MS. WHITE: Okay. Jerry, I turn the meeting over to you.

MR. MCGEE: Thank you, everybody.
I am Jerry McGee. Welcome to the second part
where we are now going to proceed with the
election and appointment of the directors for the

1 your comment. So that we may hear from as many
2 of our members as possible, please try to keep
3 your comments brief, limiting them to two
4 minutes.
5 Are there any speakers here in the room
6 today? Raise your hand.
All right, wow, you guys are a good
8 group. Ellen, do we have any comments from Zoom
9 today?
MS. FESTA: At this moment, we do
not.
MS. WHITE: All right. Dave, back
to you.
MR. MORLEY: Then I will ask for a
motion to adjourn our annual meeting.
MR. FERNANDEZ: So moved.
MR. MCILVAIN: So moved. Second.
MR. MORLEY: Thank you, Brad and
Alex. The meeting is now adjourned. But we'll
ask the audience to stay in place because we
invite Lisa up to take my seat here. And the new
KICA board will start their meeting to have the election of officers.

MS. WHITE: Welcome, Lisa.
MS. MASCOLO: Thank you.
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coming year. Lisa?
MS. MASCOLO: Well, as a new
person, I'm not exactly sure how it works. Can I
4 make a motion?
5 MR. MCGEE: You can.
6 MS. MASCOLO: Okay. So I'd like to
7 make a motion that we consider adopting a slate 8 of candidates. And I just go ahead?

MR. MCGEE: You can go ahead.
MS. MASCOLO: I think we ought to
adopt a slate that includes Jerry as chair, Beth
as vice-chair, Alex as treasurer, and Brad as
secretary.
MS. MOLE: I second.
MR. MCGEE: Can we vote? All in
favor? If there's any discussion or anybody
would like to make any comments about that.
MR. DESTEFANO: I do have a comment
to make. This is a philosophical comment. It's
not meant to be critical of any board member.
I'm not in favor of slate voting. I would prefer
to have individual votes on individual officers
with discussion on each one. So based upon that,
I'm going to abstain from voting. This is
nothing against any board member at all. This is

1 just my opinion of how this should go. All right. All those in favor of the
4 slate that has been proposed and seconded, say 5 aye.

## MR. MCGEE: Any other comments?

(Various ayes.)
MR. MCGEE: All those opposed or abstaining.

MR. DESTEFANO: Abstain.
MR. MCGEE: So the motion is
carried. And I welcome our new board, and we
hope to serve you well. It's now up to me to say
a few words. And I'm going to be a man of few
words. But I am not going to do a lot. My wife
said to me, Well, what are you going to do? And
I said, I'm going to do one thing, and that's --
I'm going to very heavily rely on the expertise
of the ladies and gentlemen that are sitting in front of you.

These are very capable people. I'm honored that I was the chair, but any one of them could be the chair and could run this organization seamlessly. First of all, we have an incredible staff. And thank you for your applause. Their dedication and their knowledge
willing to put myself in a hot seat. And I'll
come to you, and I'll sit in front of you, and
I'll take and answer the tough questions that you
are going to propose.
But make no mistake, the reason that my
wife, Tammy, and I came here was because of the
incredible balance of nature and beautiful,
beautiful properties that are here. We now face
extreme, extreme challenges in all the building
that's going to take place over the next few
years. All of this does not come without a
price. We have lost a major part of the west beach area. And that will be hopefully a beautiful facility, but it will also mean that we've lost a lot of preserve for wildlife.

And we have to find a balance now. We have to be very mindful of all of the incredible assets that this island has and doing everything we can to preserve them. I had the great honor of playing pickle ball with my grandchildren the other day. And all they did was say, Wow, can we come again? Now, to get grandchildren to come and visit their grandfather is really quite
something. But we tend to overlook the
incredible assets that this community has. It's
the board's responsibility to support them, to
${ }^{3}$ listen to them, and to make sure that their needs
${ }^{4}$ are met, but not to run them.
And that is very clear that is not our
6 mission. Our mission is to teach it, overall
7 guidance, supervision, stewardship, and making
8 sure that we set the right strategies. Kiawah,
9 at this point, is a very, very critical point in
its lifetime. The partners are winding down
their experience here, but they're going to be
here, and we must work with them. And we must
manage and make sure that the key reasons that we
all came to Kiawah are preserved.
We face many challenges going forward.
And every single board member is going to have a
key responsibility, which we are going to assign
in a meeting that we'll have next week.
I want to talk about transparency. Brad
McIlvain and Dave DeStefano fought very hard for
transparency, sometimes to their own detriment.
And yet, in the end, they're absolutely right.
And with actually Dave Morley's leadership, we
have moved forward in making some of that. But I intend to take it to another degree. And I'm
so blessed and so beautiful.
So I am going to dedicate myself to
preserving that and to making sure that
${ }^{4}$ everything I do personally working with the
5 staff, working with this incredible group of
${ }^{6}$ people is to bring us together in some great
7 sense of optimism and being positive. We have
8 dwelled way too long in the negative space.
9 Every one of the directors here is dedicated to
working together. I pledge to you, and you can
fire me if I don't achieve it. I will. I'm a
little Irish guy. You can kick my can all over
the place if you want to.
But seriously, I've had a roller coaster
ride on this board, and I'm looking forward to
moving forward. I'm blessed with the staff. I'm
blessed with great people. I'll take your input.
We all will. We'll listen. We'll open more
meetings, and we will go forward as three people:
you, this board, and our incredible staff. What a team.
(Applause.)
MR. MCGEE: And I urge you all -- I
urge you all to get more involved. The voices
that you bring are so important. You're out

1 there every day. You live in different parts of
2 this island. There are many communities here.
3 We need to make sure that all the communities get
${ }^{4}$ represented. And that means talk to me. My
5 e-mail is there. I will answer you. I'm not
6 afraid to take tough questions.
7 So I thank you for listening. I'm
8 looking forward to this year. And hopefully,
${ }^{9}$ I'll leave it better than I found it. And with this talented group of people, I think I will. Thank you all very much.
(Applause.)
MS. WHITE: All right, once again,
we have a member comment session. If anyone has a comment to be made on any KICA topic, please raise your hand.

MS. PUMPHREY: Cathy Pumphrey, 525
Bufflehead. I'm surprised that nobody else is raising their hand to speak. But I think one of the challenges I didn't hear you really address, Jerry, is what's been going on with defaming and really marginalizing board members who are really trying to support the community?

And I think this last year has been just
very difficult for all of us in the community.
was looking at Dave Morley, and I saw the big
check that he got when he left here. I'm hoping
when I leave I get a big check too.
But remember, this is a volunteer group,
5 and we're so blessed to have people who are
6 willing to step up. Cathy, I take those remarks
7 very seriously, and I pledge to you I will do
8 everything I can to stop the vitriol and the
${ }^{9}$ petty infighting and all of that. Bring it to 0 us. And then if we discuss it, then we can put it away without a bunch of backroom talking.

So I take your point very -- to heart. 3 Thank you for speaking up. And she's right. If ${ }^{4}$ you've got something to say, you're not going to get beaten down or belittled or anything, no matter what it is. We have to listen to you. That's our charge and responsibility. You are the people who elected us. And you elected this guy to serve another three years. Why he wants to do that, I don't know. All right, thank you all.

MS. WHITE: Wait. Any others? MR. MCGEE: Yeah. Any other? MR. RIANHARD: James Rianhard, 243
High Dunes. And I have a follow-up question. I

1 And I hope that the board will take a leadership
2 role in stopping some of that dialogue that's
${ }^{3}$ going on, that has said things about members that
4 -- whether it's us as members who are posting
5 something. Sometimes people are afraid to say
6 anything because they don't know what's going to
7 happen and who is going to blow back on them.
I am one that doesn't tend to worry too
9 much about that, although last night I did lose a
lot of sleep over this meeting today. And I hope
that this board really takes this seriously.
The other things I think you can
accomplish, in the last two years the board has
not accomplished being reasonable with one
another and with the community. So I hope that changes.
(Applause.)
MR. MCGEE: And thank you for that.
I think that is a very important point. I
thought -- I don't tend to write things down as much as I should, but I very well should have addressed that. We are moving forward. The vote
today was a statement that we believe the people
and the talents that we have are the best folks
that we could have to take this forward. And I
just -- what entity is responsible for the
2 administration of these toxic missives on Kiawah?
3 I don't know what entity is responsible for it.
4 But that's where we see a lack of civility. And
5 I'm curious to know whether we could do a better
6 job of maintaining civility on that forum.
(Applause.)
MR. MCILVAIN: iKiawah is a private
9 forum. It's managed by an administrator, Glenn
MacAluso. I would encourage all of you that when
you see things like that, they're your friends or
your neighbors who are posting things that are
just nasty, defamatory, do you actually speak to
them and stop them from doing that? It's not
acceptable for this island to act in that way.
It's not acceptable for our members to act that way.
(Applause.)
MR. MCILVAIN: And we will speak
up, but it's also for everybody there out in
the -- all of our members. If you know these
people, you tell them it's not okay. Hopefully
you believe that it's not okay. So that's what I
would ask. And hopefully iKiawah, it is a toxic
5 -- it's a dumpster dive most of the time, and

1 it's unfortunate. And it's also a lot of 2 bullying going on.

If you raise something, as Cathy said, ${ }^{4}$ you get a few people that come back and make
5 comments that are belittling. We saw one last
6 night that was incredibly offensive. And it's
7 just inappropriate. So I ask all of us, not only
8 the ones sitting up here, but all of us on this
9 island, we're better than that. So let's act it. 0 Thank you.

MR. MCGEE: Anyone else on the Zoom call, do you have anything to say? Please do speak up now. We're here for you. We will listen to your comments and respond.

MS. FESTA: Jerry, we do have two people on Zoom. Our first commenter is Scott Nelson. Scott, you should be unmuted.

MR. NELSON: I asked this question of the previous board and never really got a response. So I would like to ask the current board to conduct an investigation of the requirements of the ARB membership and control. Many of the residents have expressed privately and publicly that the ARB is not responsive to the residents and is not performing in many

1 saying also what the covenants and bylaws provide
2 and also the things that we may not have certain
3 options. So it's going to be a realistic look at
4 what we can do, what we can't do, and with
5 certain suggestions. Some of them may be
6 covenant changes, which we may be coming to you
7 as members to approve. And we can do that --
8 just so that you know, the one thing that's been
9 floated around is this 20 percent requirement
0 that when the partners went below 20 percent,
there was a lot of misconception about what that meant.

What it meant is that they no longer -4 we no longer need to seek their approval for a 5 covenant change. So they don't have a veto right. It doesn't mean it's automatic. It means that they can't block it. We still have to pass it. And there are heightened quorum requirements and heightened majority requirements for passing a covenant change. And primarily, those are there to protect you so that those covenants can't be changed willy-nilly, because we all rely on them.

But we probably will be coming to you with some covenant change request. And so please
instances in the best interest of the association or its residents.

And I've been told that the criteria for
${ }^{4}$ KICA control of the ARB is a super majority. But
5 I have never heard the board ever tell us what
6 that criteria is. And I would like the board to
7 commit to do that analysis and tell us how far
8 away we are or if we achieved the standard to
9 commence procedures to take the ARB back -- or
take the ARB under the KICA umbrella so that it
can be responsive to our residents. Thank you.
MS. WHITE: Thank you, Scott.
MR. MCILVAIN: Just, Scott, at our
last meeting, we passed -- established a charter for a governess committee. And one of the goals of the governess committee is looking at all of these issues and reporting back to the board with recommendations. So we are -- that is a priority for this year. It is also a task force. We are going to get that done this year. This is not something that we're going to kick the can down the road. We're going to get that done this year and come back with recommendations.

And the ARB obviously will be on there. It may be also identifying what -- it will be

MS. PERELMUTER: Thank you very
much. Debby Perelmuter, 425 Sea Lavender. I
wanted to echo what Cathy Pumphrey's statement
was. It's very eloquently stated. I also want
to thank Jerry for setting a very good tone for
this first meeting. It was a year ago basically
today at the last annual meeting and first
meeting of the year that a curve ball was thrown
into the mix which made this past year very
difficult and made it seem like the membership
was not first and foremost in the KICA board mind.

This year, it seems that the membership
is first and foremost and that the KICA board is
showing that that is true, that they want to work
for us and that they are volunteering for all the
stay tuned on that and -- as we work through the
2 process. And we'll let you know as we go through
3 it what we're seeing as we work through the ${ }^{4}$ process.

MR. MCGEE: Thanks, Brad. Next

| 1 right reasons. And I welcome the new board | Page 57 |
| :---: | :---: |
| 2 member, Lisa. And I give my very best luck to |  |
| 3 everyone on the board to serve in that capacity. |  |
| 4 I want to also thank them for continuing |  |
| 5 to have the committees and the task forces which |  |
| 6 I think are really very important and to help |  |
| 7 them be able to -- (inaudible) -- that they don't |  |
| 8 have to do all by themselves. Thank you very |  |
| 9 much, Jerry. Thank you very much to the board. |  |
| 0 And I hope that this year is a lot less bullying |  |
| 1 and a lot more positive energy going into making |  |
| 2 this island the paradise that it is. Thank you. |  |
| 3 OVERLAPPING SPEAKERS: Thank you, |  |
| ${ }^{4}$ Debby. |  |
| 5 (Applause.) |  |
| 6 MR. MCGEE: Any other comments? |  |
| 7 MS. FESTA: We have one more, |  |
| 8 Jerry. |  |
| 9 Oh, nope. No further comments. |  |
| 0 MR. MCGEE: All right. I think |  |
| 1 that concludes all of our business unless anyone |  |
| 2 else had any new business they want to discuss or |  |
| 3 bring up. |  |
| 4 MR. MCILVAIN: Move to adjourn. |  |
| 5 UNIDENTIFIED SPEAKER: Second. |  |

## CERTIFICATE OF REPORTER

I, MacKenzie Allen, Court Reporter and
5 Notary Public in and for the State of South
6 Carolina at Large, do hereby certify that I
7 correctly reported the within-entitled matter and
8 that the foregoing is a full, true and correct
9 transcription of my shorthand notes of the testimony and/or other oral proceedings had in the said matter.

I further certify that I am neither related to nor counsel for any party to the cause pending or interested in the events thereof.

Witness my hand, I have hereunto affixed 6 my official seal this 14th day of May, 2022, at Charleston, Charleston County, South Carolina.

## MACKENZIE ALLEN

My commission expires August 30, 2029

MR. MCGEE: Well, I was going to do that. You stole the words. This is a fight.
${ }^{3}$ All right, thank you all for being here. Thank
${ }^{4}$ you for your participation. Looking forward to more interaction in the year to come.
(The proceedings adjourned at 11:18 AM)

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1:18 AM)
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