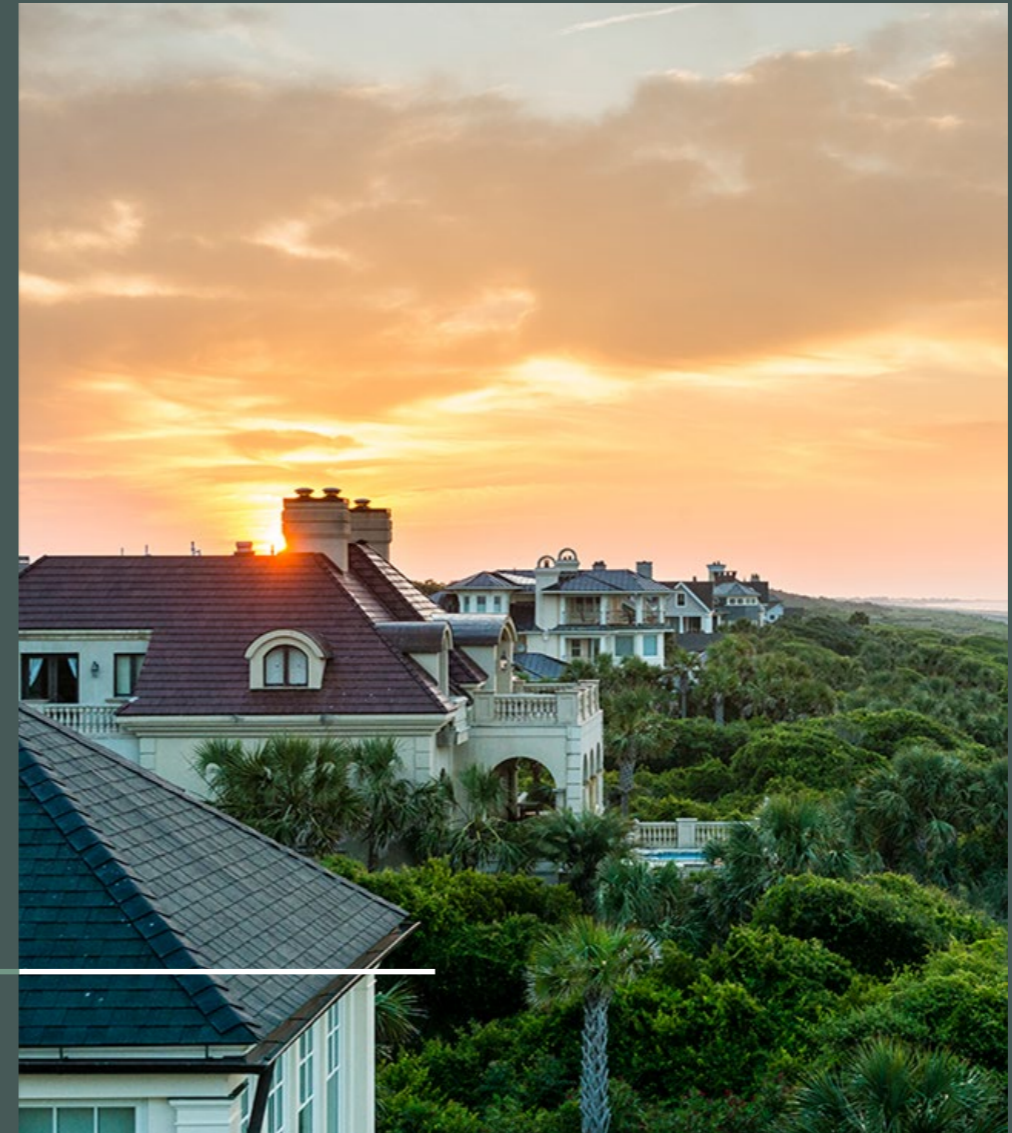


KIAWAH ISLAND
COMMUNITY
ASSOCIATION

Sandcastle User Group Recommendations

FEBRUARY 6, 2023
KICA BOARD MEETING



SANDCASTLE USER GROUP

A Defined Vision for The Sandcastle

“Provide our members with a fun, safe and welcoming environment, dedicated to developing an atmosphere of community.”



SANDCASTLE USER GROUP
Feedback
from
October 2022
Presentation



What we heard from KICA Members....

Some of our non-resident members use their Kiawah homes differently, permitting their family members to utilize their homes when they are not present.

Concern was expressed about member-accompanied access only to the Sandcastle. This was a concern shared by some full-time and non-resident members.

Retaining some family access to the Sandcastle is important.

Sandcastle User Group has modified their recommendations based on this feedback.



SANDCASTLE USER GROUP
Recommendations
for the Board of
Directors



SANDCASTLE USER GROUP

Recommendation #1

**No changes to unlimited complimentary access
for KICA member households.**

Members (owners/spouse/partner/dependent children) should continue to have full Sandcastle access to all amenities, as paid for by the annual amenity assessment.



Recommendation #2

Gym & Fitness Classes are reserved for KICA member households.

Members (owners/spouse/partner/dependent children) will have access to the gym & fitness classes. This includes water aerobics & lap swimming reservations. Family & guests will not have access to these areas or activities.

Age of use is increased to 18 years old & older.

Reservations will be retained for fitness classes, but changed to 49 hours in advance only.

Extended-hours gym access for members is operational, started in Nov. 2022.



Recommendation #3

**Oceanview Adult Pool
will have restricted access in-season only.**

In Season: Memorial Day Weekend – Labor Day Weekend

- KICA member households only, age 21 & older.
- KICA member may invite up to 2 people to accompany them to this pool. The KICA member & designated persons will receive daily wristbands at check-in, for access to this area of the facility.
- Staffed checkpoint setup to restrict access to this pool area.

Out of Season: Post-Labor Day to pre-Memorial Day Weekend

- Anyone with access to the facility, age 21 & older, may utilize this pool area.



SANDCASTLE USER GROUP

Recommendation #4

**Family Pool & Upstairs Verandah
will have unrestricted access.**

Anyone with access to the Sandcastle facility is permitted to use the family pool and verandah. **

Unaccompanied access is permitted to these areas.

Full use of Castle Grille & Sandbar, as available seasonally.

** Unless reserved for a KICA event or member-booked private event.



Recommendation #5

Complimentary Access Policy

For KICA members with adult children:

- May add the families of their adult children to the Sandcastle database (to include their spouse/partner & children).

For KICA members without adult children:

- May add 2 families of their choice (extended family or friends) to the Sandcastle database (to include their spouse/partner & children). May only be changed once per calendar year.

Individuals with Complimentary Access:

- May check-in to the facility unaccompanied.
- May use the family pool & upstairs verandah areas only.
- May not check in guests.



Recommendation #6

Access Control

ID is required for all check-ins (Sandcastle ID or state ID).

Photos of members will be added to the database, so member services team may view photos during check-in.

Guests to the facility *(those not on the complimentary access list)*

- Daily 8 person guest limit, per KICA member household. *(Oceanview Adult Pool limits apply.)*
- All guests must be accompanied by the KICA member.
- Daily guest fee of \$15 applies for any guest. There is no fee for 3 & under.
- The Director of the Sandcastle retains the ability to make exceptions, based upon special circumstances and the current capacity of the facility.



SANDCASTLE USER GROUP
Identified
Sandcastle Issues



Identified Issues

1. The Sandcastle is a KICA member facility.
2. Preserving the member experience, by addressing overcrowding.
Specifically identified areas are the gym/fitness & the Oceanview Adult Pool.
3. Addressing inequity between members & families.
4. Simplifying access policies



Recommendations Summary

Recommendation	Member Facility	Overcrowding	Fairness / Equity	Consistency / Simplification
Gym & Fitness Classes-Member Household Only	Yes	Yes	Yes	Yes
Oceanview Adult Pool – Seasonal Restrictions	Yes	Yes- In Season	Yes	Yes
Family Pool– Open Access	No	No	Yes	Yes
Complimentary Access Policy	No	No	Yes	No
ID Required & Photos of Members	Yes	Yes	Yes	Yes
Guest Limit of 8 per HHper Day & Accompanied	Yes	Yes	Yes	Yes
Guest Fee of \$15	Yes	Yes	Yes	Yes

