

# Kiawah Island

## DIGEST

*The Official Publication of the Kiawah Island Community Association*

## 2018 Annual Meeting - Introducing the Candidates

At the upcoming 2018 KICA Annual Meeting, scheduled for Friday, March 2 at 2 p.m. at Beachwalker Center, three candidates are running for two open member director positions on the KICA board. Watch your mail for your Annual Meeting voting materials and ballot, including a message from the board and nominating committee chairs, information on candidates, details on a proposed covenant amendment, and more.

This year's candidates for the board are introduced below. After thorough consideration, the KICA Nominating Committee has recommended three candidates - Mike Feldmann, Sue Schaffer and Michael Talbert - in the upcoming directors election. Though

only two director positions will be open, the committee feels that all candidates can bring skill and purpose to the board and, as the board does not have a specific gap in skill set for the coming year, it is reasonable to put forward all three candidates to members.

Below you can find more information on all three candidates, including their Statements of Focus, candidate biographies/experience, and additional comments.

More opportunities to learn about the candidates will be available soon, including recorded interviews and a Meet the Candidates event on Feb. 8, 2018.

### Mike Feldmann - Nominating Committee Recommended Candidate

#### Statement of Focus

My attention as a KICA Director would be on three critical tasks that I view as essential to anchoring Kiawah as a special place, a unique island community.

- Preserving Kiawah's natural resources and beauty.
- Maintaining and enhancing the rich and varied lifestyle options we have historically enjoyed as property owners.
- Allocating KICA resources and capital efficiently to increase Kiawah's attractiveness and protect our individual financial investments.

I suspect this might have been easier 10 or even five years ago. Today multiple challenges present: replacing aging infrastructure, generating increased revenue in a smaller real estate market, planning for a changing and reduced role for the developer, maintaining superior yet cost effective amenities, and mitigating where possible the impact of more frequent and powerful storms.

#### Personal

I have been married to my wife Betsy for over 38 years. We have three children ages 33, 31 and 27. Each is presently single but we would enjoy grandkids should they appear at some point.

We rented at Kiawah in 1996-97 and built our first home on Glen Abbey in 1998. I enjoy designing and building houses, and have done so about every five years, moving to Flyway Drive, Marsh Island Drive and currently Goldenrod Court, where our five years are about up.

Over the past few years as business activity wound down, we began spending about half the year on Kiawah. Our principal

residence is Boston, but we are planning to change to South Carolina residents in 2018.

My hobbies include golf, investments, travel and reading (history, biographies, fiction).

#### Career Highlights

After earning a Bachelor of Arts and Master of Business Administration degree from Michigan State University, I spent over 20 years moving back and forth between corporate operating jobs (Procter & Gamble, Hachette/Grolier, and Digitas) and management consulting (McKinsey, Marketing Corp of America).

As a mid-life crisis, instead of a sports car I got the entrepreneurial bug and founded two successful companies, one in data analytics (sold privately) and the other in sales/marketing software (took public). Later I led a couple of small business turn-around situations. It all wrapped up in 2017 when coincidentally I turned 65.

#### Other Experience/Volunteerism

- Men's Collaborative to Cure Women's Cancer (Dana Farber Cancer Institute), Habitat for Humanity Boston
- Crossroads for Kids
- Samaritans
- Trustee Dartmouth St. Condo Association
- Capital Planning Committee, Brae Burn CC

#### Additional Comments

My broad business background has afforded me the opportunity to develop skills central to being a productive board member, helping meet Kiawah's challenges.

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## Mike Feldmann (Continued from Previous Page)

- **Critical Thinking:** My orientation is rational, focused and open-minded. I am guided by facts, evidence and analysis rather than emotion.
- **Problem Solving:** I strive to see all aspects of a situation; appreciate and respect differing views; quickly identify key issues; assemble and process data to formulate creative solutions.
- **Collaboration:** Via good experiences and bad, I've learned the importance of inclusiveness and working together. KICA, town, resort and Kiawah Partners at times most certainly have competing agendas and different priorities. Yet these entities all seek to enhance the Kiawah experience. This common interest affords opportunity for cooperation and collaboration.
- **Commitment:** If elected I'd take the director's stewardship responsibility - protecting and enhancing Kiawah's assets - very seriously.

## Sue Schaffer - Nominating Committee Recommended Candidate

### Statement of Focus

My extensive and varied Kiawah experience gives me a knowledge of the island and a keen understanding of KICA and "the maze of K's" that will make me a valuable addition to the KICA board. All board candidates are committed to preserving Kiawah's natural beauty, creating a stable financial picture, and creating a strong community with high class amenities, and I share that vision. However, board service is much more complex. New board members have an approximate one-year learning curve, but from 10 years of varied service to KICA, I have deep knowledge of the association and can immediately "hit the ground running."

One of my key strengths is that I recognize and welcome the wide range of viewpoints, expectations and experiences that KICA members bring to Kiawah. I would encourage and explore diversity of perspective. I have always promoted open dialogue in the community; from the beginning of my membership on the *Digest* Production Committee, I urged that *Digest* cover all sides of issues rather than try to paint a rosy picture. As both a private homeowner and former rental condominium owner, I understand the differences in the needs of people who do and do not rent their homes and those who do and do not belong to regimes. As a board member I will work to learn and attempt to address the concerns of our demographically varied community.

My background and experience give me an understanding of the financial and legal aspects of nonprofit and service boards. While I am not afraid to express a different opinion, I work collaboratively, help to make decisions creatively, solicit feedback and build consensus.

While KICA is currently financially secure, the board should not assume it will always be so and should continue to carefully monitor the association's finances and seek ways to keep income stable and costs under control. In particular, this means seeking ways to stabilize income for capital expenses; the Major Repairs and Reserve accounts are too highly dependent on the unpredictable "contributions to reserves," known as real estate transfer fees. Furthermore, Kiawah has experienced three straight years of severe storm-related flooding and resultant unanticipated expenses, and I would urge the board to consider the consequences to KICA's finances and to the real estate market if that pattern continues.

KICA boards should no longer be looking only to the near future. The board needs to deal with a number of changes in the coming years: the ARB will transition from developer to KICA control; the developer will leave the island, and KICA will have additional

responsibilities as a result; the resort will transform the East and West Beach areas; weather-related emergencies could increase. My KICA knowledge and professional experience position me to help KICA adapt to these changes and will make me a valuable board member.

Although the 2015 amenities project was rejected by the KICA membership, it gave the community an appreciation of the shortcomings of KICA's community facilities and social and fitness programming. I am a Kiawah Island Club member who has always supported community amenities. Amenities for KICA members are like libraries in larger towns; they enrich the community and make it a more desirable place to live, which enhances everyone's property values and quality of life. I fully support the renovation of the Sandcastle. The acquisition of the prior Town Hall building opens exciting new management and programming opportunities for KICA.

I hope you will give me the opportunity to help KICA adapt to and shape island changes while continuing to keep Kiawah special and magnificent.

### Personal and Career Highlights

- Kiawah homeowner and part-time resident for almost 30 years, since 1988 (plus three summers as renter).
- Current owner of private home and unimproved lot; former owner of a rental condo; Kiawah Island Club member.
- Doctorate in Business Administration from George Washington University; concentration in Management and Organization Behavior.
- Full-time residence in McLean, VA.
- Professional career in management consulting and university business school faculty.
- Experience working with corporations, family-owned businesses, government and medical groups.
- Served on two non-profit boards six years each, chairing one.
- Masters swimmer for over 40 years.
- Married, three adult children, one grandchild.

### KICA Experience

- Board of Directors, 2012-2015
- Strategic Planning Committee.
- West Beach Revitalization Committee.
- Communications Development Committee
- Amenities and Services Committee
- *Digest* feature writer since 2007
- Have established relationships with leaders of the major Kiawah entities: town, resort, developer, KICA.

## Michael Talbert- Nominating Committee Recommended Candidate

### Statement of Focus

Having spent over 30 years in public service, I value long-range strategic planning, sound fiscal management, and strong, transparent communications with the members. I am volunteering to be a board member to carry on the mission of KICA. I will work with other board members to protect Kiawah's natural resources, insure that future development dovetails with the natural beauty of the island, resulting in the enhancement of human interaction with the natural resources. I bring expertise that can strategically plan for and preserve Kiawah Island for future generations.

### Personal

- Family: Sarah (wife), Stuart (daughter) and Scott (son), Landrie (granddaughter)
- History of Kiawah Property Ownership: After visiting Kiawah for over 32 years, we purchased property at 3574 Shipwatch Road in 2015. Since retiring, I currently spend 40% percent of my time at Kiawah and plan to become a full-time resident.
- Hobbies: Biking, walking, historic preservation and traveling

### Career Highlights

- County Manager/Assistant County Manager, Orange County, NC (Chapel Hill)
- Finance Director/Budget Director/Facilities-Long-Range Capital Improvement Planning

- Funding and Implementation- various North Carolina cities and counties
- Small business owner (Council House Bed and Breakfast)

### Other Experience Volunteerism

- Member and Chairman, Hickory Regional Planning Commission
- Member, YMCA Corporate Board of Directors
- Campaign Chair, Catawba Valley United Arts Fund
- Member, Catawba Science Center Board of Directors
- Member, Claremont Neighborhood Association Board of Directors

### Additional Comments

The summer of 1985 was my first visit to Kiawah. Never having visited anything like Kiawah before, I was wide-eyed and amazed, absorbing all of the natural beauty. My family has come back for over 32 years. I have never lost the thrill of coming to Kiawah and purchasing property has only enhanced my desire to preserve the Kiawah Island for future generations.

My public service career has been centered on providing services to many different populations and building consensus for what is best for everyone, with limited resources. Working hand-in-hand with both elected and appointed officials, other levels of governments and the general public, I have a unique perspective and experience with public and private collaboration. I will utilize my expertise to work with other board members to preserve the Kiawah experience.

## Preparations Continue for 2018 Annual Meeting

KICA continues preparations for its 2018 Annual Meeting. The following are upcoming key dates. More detailed information on voting and the meeting itself will be mailed to members in January. For questions, contact [justask@kica.us](mailto:justask@kica.us).

**Jan. 9 by 5 p.m.** - Official date of record. No adjustments to property status regarding annual meeting votes will be made following this date.

**Jan. 19** - Annual meeting packets are mailed to the membership.

**Feb. 8** - KICA Board Open House.

**Feb. 20 by 5 p.m.** - Voting deadline.

**March 2 (Friday), 2 p.m.** - Annual Meeting

*\*\*The above dates are tentative and subject to change.*



## Pay Your 2018 Assessments Online

Did you know you can pay your KICA Annual Assessments online for no additional fee? Payment for these assessments is securely processed by Payment Service Network (PSN). Statements for assessments were mailed to property owners in late December.

To pay online, visit [kica.us/pay](http://kica.us/pay). Please note that Payment Services Network, rather than KICA, will appear on your statement. If you have any questions, contact KICA at 843-768-9194 or [justask@kica.us](mailto:justask@kica.us).

# January 2018

## Community Calendar

TEMPORARY OFFICE HOURS AT BEACHWALKER CENTER - Monday-Friday - 8 a.m. to 5 p.m.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	<b>01</b> <b>HAPPY NEW YEAR</b> KICA and Town Offices Closed	<b>02</b> 10 a.m. Charleston County Bookmobile	<b>03</b>	<b>04</b>	<b>05</b>	<b>06</b>
<b>07</b>	<b>08</b> 1 p.m. KICA Board Meeting (Beachwalker Center)	<b>09</b> 9:30 a.m. Garden Club	<b>10</b>	<b>11</b> 9 a.m. Oil Painting Class 3 p.m. <i>Our World - Cigar Factory</i> by Michelle Moore 7:30 p.m. Quentin Baxter Presents - Rodney Jorden Quintet (Turtle Point Clubhouse)	<b>12</b> 3 p.m. Art Film #1 - Moulin Rouge (Beachwalker Center)	<b>13</b>
<b>14</b>	<b>15</b>	<b>16</b> 10 a.m. Charleston County Bookmobile 6 p.m. KWG Bingo (Beachwalker Center)	<b>17</b> 9 a.m. Arts, Etc.	<b>18</b> 8:30 a.m. Java with Jimmy 9 a.m. Oil Painting Class 3 p.m. <i>Our World - Feed the Need Charleston</i> by Mickey Bakst 5 p.m. Sea Islands Parkinson's Support Group	<b>19</b>	<b>20</b> 9 a.m. Cars and Coffee
<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b> 10 a.m. Art Guild	<b>25</b> 9 a.m. Oil Painting Class 3 p.m. <i>Our World - Russia</i> by William Hill 6-8 p.m. Trivia Night	<b>26</b> 3 p.m. Art Film #2 - The First Monday in May (Beachwalker Center)	<b>27</b> 9 a.m. Photo Club Workshop
<b>28</b> 4 p.m. Lowcountry Voices (Holy Spirit Catholic Church)	<b>29</b>	<b>30</b> 3 p.m. Conservation Matters 7:30 p.m. Columbia City Ballet Presents - A Midsummer Night's Dream (East Beach Conference Center)	<b>31</b>	<i>Association Fitness Classes Offered</i>		
				<b>Yoga</b> <b>Zumba</b> <b>Strength and Stretch</b>		<b>Water Aerobics</b> <b>Body Sculpt</b> <b>Assorted Cardio Classes</b>
<small>**View class times and descriptions at <a href="http://kica.us/fitness">kica.us/fitness</a>. Please note that all fitness classes are complimentary to members.</small>						
<b>- KICA Paddlesports Program - <a href="http://www.tidaltrailskiawah.com">www.tidaltrailskiawah.com</a> -</b>						

### Recurring Community Group Events (Schedules are subject to change)

**Mondays**  
Bible Study - 8:30 a.m.  
Photo Club - 9 a.m.  
Opera Lite - 3 p.m.

**Tuesdays**  
Walking Club - 9:30 a.m.  
Bridge - 1 p.m.

**Wednesdays**  
Women's Community  
Bible Study - 8:30 a.m.  
Ladies Mahjong - 1 p.m.  
Our World Course - 4 p.m.

**Thursdays**  
Walking Club - 9:30 a.m.

**Fridays**  
Made With Love Fleece Fridays - 10 a.m.

**KICA**  
843-768-3875  
[kica.us/events](http://kica.us/events)

**Kiawah Cares**  
843-768-9194  
[kiawahcares.org](http://kiawahcares.org)

**Kiawah Island Golf Resort**  
843-768-2121  
[kiawahresort.com](http://kiawahresort.com)

**Freshfields Village**  
843-768-6491  
[freshfieldsvillage.com](http://freshfieldsvillage.com)

**Town of Kiawah Island**  
843-768-9166  
[kiawahisland.org](http://kiawahisland.org)

# February 2018

## Community Calendar

TEMPORARY OFFICE HOURS AT BEACHWALKER CENTER - Monday-Friday - 8 a.m. to 5 p.m.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
<p><i>Planning a romantic night out with your sweetheart? Take the Kiawah Shuttle Service and travel in luxury! Book today at 843-768-5566.</i></p>				<p><b>01</b></p> <p>3 p.m. <i>Our World - The Return of Radical Politics in Modern-day Germany</i> by Bryan Ganaway</p>	<p><b>02</b></p> <p>7:30 p.m. <i>Liquid Pleasure Supershow</i> (East Beach Conference Center)</p>	<p><b>03</b></p>		
<p><b>04</b></p>	<p><b>05</b></p>	<p><b>06</b></p> <p>10 a.m. KWG Newcomers Coffee (<i>Java Java</i>) 2 p.m. Town Council 7:30 p.m. Cantus (<i>Holy Spirit Catholic Church</i>)</p>	<p><b>07</b></p> <p>3 p.m. Planning Commission</p>	<p><b>08</b></p> <p>3:30 p.m. KICA Board Meet the Candidates 7:30 p.m. Quentin Baxter Presents - Ulysses Owens and Friends (<i>Turtle Point Clubhouse</i>)</p>	<p><b>09</b></p> <p>3 p.m. Art Film #3 - As Dreamers Do (<i>Beachwalker Center</i>)</p>	<p><b>10</b></p>		
<p><b>11</b></p>	<p><b>12</b></p> <p>10 a.m. Public Works Committee 7:30 p.m. Wycliffe Gordon and His International All-Stars (<i>East Beach Conference Center</i>)</p>	<p><b>13</b></p> <p>2 p.m. Environmental Committee</p>	<p><b>14</b></p> <p>10 a.m. Art Guild 2 p.m. Public Safety Committee</p>	<p><b>15</b></p> <p>2:30 p.m. Sea Islands Parkinson's Support Group (<i>Church of Our Saviour</i>) 3 p.m. <i>Our World - "Spies in the Family"</i> by Eva Dillon</p>	<p><b>16</b></p>	<p><b>17</b></p> <p>9 a.m. Cars and Coffee</p>		
<p><b>18</b></p>	<p><b>19</b></p> <p>4 p.m. Board of Zoning Appeals</p>	<p><b>20</b></p> <p>10 a.m. <i>Charleston County Bookmobile</i> 3 p.m. Conservation Matters - Sea Island Cotton</p>	<p><b>21</b></p> <p>9 a.m. Arts, Etc.</p>	<p><b>22</b></p> <p>3 p.m. <i>Our World - Joint Program with Arts Etc. and Wood Carver Mary May</i></p>	<p><b>23</b></p> <p>9:30 a.m. Sweetgrass Basket Weaving Class 3 p.m. Art Film #4 - Finding Vivian Maier (<i>Beachwalker Center</i>)</p>	<p><b>24</b></p> <p>9:30 a.m. Sweetgrass Basket Weaving Class</p>		
<p><b>25</b></p> <p>4 p.m. Young Artists Concert: Vocal Students of David Templeton (<i>Church of Our Saviour</i>) 5 p.m. POPS Progressive Dinner</p>	<p><b>26</b></p>	<p><b>27</b></p> <p>2 p.m. Ways and Means Committee</p>	<p><b>28</b></p>	<p><i>Association Fitness Classes Offered</i></p> <table border="0"> <tr> <td style="text-align: center;"> <p><b>Yoga</b> <b>Zumba</b> <b>Strength and Stretch</b></p> </td> <td style="text-align: center;"> <p><b>Water Aerobics</b> <b>Body Sculpt</b> <b>Assorted Cardio Classes</b></p> </td> </tr> </table> <p><small>**View class times and descriptions at <a href="http://kica.us/fitness">kica.us/fitness</a>. Please note that all fitness classes are complimentary to members.</small></p> <p><b>- KICA Paddlesports Program - <a href="http://www.tidaltrailskiawah.com">www.tidaltrailskiawah.com</a> -</b></p>			<p><b>Yoga</b> <b>Zumba</b> <b>Strength and Stretch</b></p>	<p><b>Water Aerobics</b> <b>Body Sculpt</b> <b>Assorted Cardio Classes</b></p>
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## Message From the COO: *Looking Back, Forging Ahead*

At the end of each year, I enjoy reflecting on the accomplishments and challenges faced throughout the year. So much happens here over the course of 12 months, including significant projects and events. Over the last couple of years we've unfortunately added Hurricane Matthew and Tropical Storm Irma to our already busy plates. These storms were obviously challenging, but also provided opportunities for our team to shine with the remarkable cleanup and recovery efforts, and we've been incredibly heartened by the appreciation expressed by so many members. With that said, all of us at KICA are hoping for a dull year next year - at least as it relates to the weather.

While there are some very exciting things on our 2018 agenda - highlighted by the reopening of the renovated Sandcastle - most of our daily focus has been and always will be the basic, core functions of the community association. These include services like Security, Livability, Land and Lakes Management, General Maintenance, Recreation and Administration. Big projects and events will always occur, but these basic responsibilities are the backbone of our community.

Throughout 2018, we'll publish a series of articles on these core functions, and will seek your feedback on how we're doing through brief polls. With 80% of you being part-time residents, these online surveys are the best way to get broad-based feedback, and they can be completed within a couple of minutes. It's our hope that participation will be strong, and the results can serve as baselines that will allow us to track progress over longer periods of time. In this issue, we profile our Security Department.

As we enter 2018, I wish each of you my warmest wishes for a fabulous year. Despite being beset with weather difficulties the last couple of years, our community's blessings are immense.

Sincerely,



Jimmy

## KICA Core Functions: *Security Services*

One of KICA's many core responsibilities is to provide security services, including managing the complexities of gate access for members, their guests, vacation guests, island employees and contractors. Thousands of vehicles pass through Kiawah's gates each day. Security team members effectively balance the efficacy of island access for members while continuously performing reasonable screening for authorized access by others.

On Kiawah, security itself is a complex body. While sharing the overall responsibility for security on the island, it is important to remember multiple agencies also have distinctive roles, focuses and responsibilities; KICA, KIGR and KP each have their own security departments. Central to understanding security on the island is to know that as the legal municipality, the Town of Kiawah Island is responsible for the health, safety and welfare of its citizens, and it contracts with Charleston County Sheriff's Office (CCSO) to provide 24/7 law enforcement presence on-island. (*Learn more about town public safety at [kiawahisland.org/services/public-safety](http://kiawahisland.org/services/public-safety).)*

### **KICA Security: What It Is and Isn't**

KICA is licensed by the South Carolina Law Enforcement Division (SLED) as a Premises Security Operation. As such, KICA Security is primarily responsible for activities on KICA property (its roads, buildings, etc.). Each Security employee is SLED certified and trained in areas such as patrol duties and responsibilities, operational and situational awareness, and how to communicate with and support other public safety officials within KICA capabilities.

Some of their key duties are:

- Gate control and access 24/7. From January-mid December 2017, more than two million vehicles entered the main gate, with one million of those also accessing the Vanderhorst gate.

- Providing island patrols, with the goal of patrolling the island three times during each of the three shifts, reporting any incidents occurring on the island. As part of this patrol function, KICA Security ensures notification is made to the agency responsible for managing any incident observed while on patrol. In addition, Security team members provide or arrange for roadside assistance during patrols.
- Management and coordination of resources during major island special events such as the PGA, marathon and triathlon.
- On KICA property, Security provides traffic and crowd management, independently at times and also in support of the CCSO on request
- Communications with other security and law enforcement operations, including frequent contact with the town and CCSO.
- Emergency management, such as natural disaster preparation, response and evacuation assistance as well as aiding with recovery on KICA property. Members of our Security team are typically among the last to leave and first to return to the island in coordination with Public Safety and the town.
- While trained in preliminary response and other law enforcement topics, Security team members are not first responders. When Security members respond to incidents that require public safety, they are tasked with assisting if the primary public safety agency requests assistance.
- KICA may assist in crime investigations, but is not the lead in these matters.
- KICA Security operates the KICA shuttle, which is for the use and convenience of members only. Through November, the shuttle service provided approximately 1,000 trips to a variety of destinations for members.

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## KICA Core Functions *(Continued From Previous Page)*

While KICA's SLED license provides power of detainment and arrest to Security personnel, to date KICA has not trained or authorized them to exercise these powers. Instead, we rely on strong relationships with the town and CCSO for true law enforcement.

### Existing Gate Processes Are Effective

Statistically, Kiawah Island is a safe community with rare incidents of crime. Chris Widuch, Town Councilman and chair of the Town Public Safety Committee, recently reminded residents that the committee's monthly meeting minutes are posted at [kiawahisland.org](http://kiawahisland.org) and contain regular reports and presentations from CCSO on their island activities, including crime statistics. After reviewing this information, a member recently said, "From my reading, it would appear that Kiawah is one of the safest places on earth." Law enforcement data supports this.

That's not to say there aren't challenges and opportunities for improvement in KICA operations. One challenge is managing perception when incidents do occur. For example, when property crimes have occurred on the island some have expressed that it was due to easy and unauthorized gate access, which allowed undesirable elements to enter and commit thefts. Yet gate access control actually worked in these instances. The property thefts that occurred in the fall were linked to employees of reputable companies with legitimate access credentials, not to persons improperly entering the island. Those individuals were added to a trespass list, and not permitted re-entry. One recent arrest was the result of a gate officer visually identifying someone on the trespass list who entered as a passenger in a vehicle with valid access credentials. Personnel notified CCSO, and every KICA field employee (security, land and lakes management, maintenance) were given a vehicle description, so more than 50 sets of eyes were alert for the vehicle. It was discovered in short order and an arrest was made by CCSO for trespassing after having been banned by Security.

### Challenges and Solutions

KICA cannot control situations where legitimate pass holders become opportunists. However, Security Director Tony Elder's work over the past 18 months has identified potential methods that could help reduce risk. These methods would need to be implemented with a conscious understanding of the necessity to balance convenience, lifestyle and cost.

As an example, in past years when passes were issued at the gate, one could expect very long lines of traffic during peak check-in times and holidays. KICA worked with the resort and other rental agencies on a system to email gate passes to guests in advance of rental stays, much like a pre-printed airline boarding pass. This instantly eliminated the long lines and delays at the gate. Yet, it does run the risk of some abuse

should a recipient print additional passes. Close to a third of Kiawah's dwellings are rented at least part of the year, so efficient handling of vacation guests at the gate is paramount of minimizing delays.

If the risks of this abuse were deemed too high, the email pass program could be eliminated, and additional steps could be taken to make entering the island more difficult. Rather than re-create a past problem of member inconvenience, KICA is looking at gate access systems that offer efficiency and provide safeguards lacking today, such as limiting the number of prints on an electronically-issued pass. This is just one of many improvements KICA seeks that will improve gate control without compromising member convenience and lifestyle.

New challenges present themselves routinely, such as with the popularity of ride-sharing services. KICA now has a contract with Uber, which streamlines their access process by capturing driver and vehicle information electronically. A similar contract has not yet been established with Lyft. Consequently, a Lyft driver will have to stop at the gate, provide information, and pay for a pass. Members and guests want to be able to use these services, as well as taxis and limos, so KICA Security must balance these desires with the safety of the community. These are some of the challenges of managing access on Kiawah.

Some suggest the resort's operations, which allow the general public access to resort properties, contributes to security challenges. While seeking to manage this challenge, it must be remembered that KIGR and other property management/rental agencies operate rental programs on behalf of members. Further, KIGR is also a KICA member, paying nearly \$1 million annually in assessments, and has the right to invite guests to the island, just like all members. They are committed to working with KICA on the exploration of strategies that will help address some of the challenges.

No gate access system is perfect, and with a single access point, a popular public resort, significant commercial and consumer service activity, and other factors, dozens of judgment calls are made each day to maintain the appropriate balance between strict access and member lifestyle. KICA understands that there are trade-offs with this approach, and is constantly working on enhancements that strike the right balance between access control and member convenience.

Your opinion is important in helping us determine the right balance mentioned above. **Please take a moment to answer a few questions at [kica.us/securitypoll](http://kica.us/securitypoll).** In the meantime, if you have any questions related to security, contact Director of Security Tony Elder at [tony.elder@kica.us](mailto:tony.elder@kica.us). If you have general KICA questions and are unsure where to direct them, email [JustAsk@kica.us](mailto:JustAsk@kica.us).

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#### DIGEST MISSION STATEMENT

KIAWAH ISLAND DIGEST IS AN OFFICIAL COMMUNICATIONS TOOL OF THE KIAWAH ISLAND COMMUNITY ASSOCIATION. ITS MISSION IS TO

ACCURATELY AND EFFECTIVELY COMMUNICATE INFORMATION TO THE MEMBERSHIP IN A BALANCED AND CONSTRUCTIVE MANNER.

#### STATEMENT OF EDITORIAL POLICY

KICA WILL ENDEAVOR TO REPORT SIGNIFICANT ISLAND NEWS AS WELL AS INFORMATIONAL TOPICS, PROGRAMS AND EVENTS OF INTEREST TO ITS MEMBERS. KICA MAY FROM TIME TO TIME PUBLISH EDITORIALS IN SUPPORT OF ITS STRATEGIC OBJECTIVES. MEMBER SUGGESTIONS ON CONTENT SHOULD BE SUBMITTED BY EMAIL TO COMMUNICATIONS@KICA.US

*c/o Kiawah Island Community Association  
23 Beachwalker Drive  
Kiawah Island, SC 29455*

Address Service Requested

## Time for a Backflow System Inspection? Call KICA!

Did you know KICA offers, at request only, the expertise of its irrigation technicians for basic backflow testing and repairs?

**Kiawah Island Utility requires residential water systems be tested every two years to ensure that they are working properly.** KIU sends letters each year to alert property owners who are due for an inspection. Once you receive notice that it is time for an inspection, give KICA a call to schedule service!

*Please note that this is a service offered on-demand by KICA. To receive a backflow inspection, you must contact KICA and schedule the service in advance.*

### **Cost of Services**

- Basic Backflow Certification: \$60
- KICA's technicians can make the repairs, when needed, for \$37.50 per hour, plus the cost of materials. A one hour minimum charge applies (\$37.50). After one hour, the cost is \$18.75 per half hour or \$37.50 per hour.

### **Request Backflow Certification Services**

Email [memberservices@kica.us](mailto:memberservices@kica.us) or call 843-768-9194 to schedule an appointment. Services will be billed to your existing KICA member account and invoiced to you.

